



# Managed Security: Managed Classic Firewall



Keep a close eye on it. Your firewall is your vital first line of defence.

There can be no doubt about it - the firewall plays a critical role in protecting your IT network and data. If it goes down on a Friday night, when will you find out and how long will it take you to get it back up and running? More importantly, what potential damage could have occurred while your business systems were exposed or inaccessible? Telstra International can supply, configure and manage your firewall and then keep a close eye on it 24/7 to minimise your business risk.



## Benefits:

### 24/7 monitoring and maintenance

With our Managed Classic Firewall solution, Telstra supplies, monitors and manages your firewall 24 hours a day, 365 days a year, to ensure that it continues to operate effectively. If an issue occurs, our team is alerted and can take prompt action to detect the cause and prevent potential damage to your core systems.

### Fully managed solution

Our Managed Classic Firewall solution can be tailored to meet the precise needs of your business. The firewalls will be configured to reflect each customer's individual security policy and system rules can be changed as business needs evolve.

### Reduced in-house burden

From the very first day of your service, the burden on your IT staff reduces. The firewall is delivered pre-configured to each customer's unique requirements. Telstra then takes care of all routine software upgrades and patches, system configuration changes, back-ups and system restorations throughout the lifetime of the service contract.

### Online access to performance reports

Through our partnership with a leading global provider of IT security services, Integralis, Telstra offers customers access to online performance reports. Customers can log in securely to access tables, graphs and charts on device performance. All the information provided via the portal is up-to-date and can be accessed at any time, from any computer.

## Features summary:

### • Industry best-practices for IT security

Delivered by Telstra in partnership with Integralis, a leading global provider of IT security services.

### • Quick and easy installation

Saves time for customers as all firewalls are supplied pre-configured to meet individual requirements. Firewalls can be located either at a customer site or in a Telstra Hosting Centre.

### • 24/7 remote network security monitoring

Enables customers to maximise their protection against attacks.

### • Online customer portal

Provides detailed and customisable reports, including access to tables, graphs and charts on device performance.

### • Rigorous service level agreements

Provides guarantees for service availability, fault repair and hardware replacement.

### • Secure VPN connectivity

Allows businesses to establish secure virtual private networks over the Internet.

### • Resilient service options

Allows the deployment of High Availability (HA) firewalls in pairs to ensure a resilient service.

## A choice of security services

Telstra's **Managed Classic Firewall** service is one of four managed security solutions offered by Telstra in partnership with Integralis. For more information and a quotation based on your requirements, please contact the Telstra sales team.

Feature	Managed Classic Firewall	Managed Enhanced Firewall	Managed UTM Premium	Managed Enterprise Security
Fully managed service and 24/7 availability	✓	✓	✓	✓
Health monitoring, alerting, escalation	✓	✓	✓	✓
System configuration backup	✓	✓	✓	✓
Web-based customer portal and reporting	✓	✓	✓	✓
Firewall/SSL VPN	✓	✓	✓	✓
Intrusion prevention		✓	✓	✓
Web/email security			✓	✓
Extended availability and vulnerability monitoring		✓	✓	✓
Security event monitoring and analysis		✓	✓	✓
Security alerting and escalation		✓	✓	✓
Remote management			✓	✓
Remote system rebuilds			✓	✓
Deployment	Single appliance	Single appliance	UTM appliance	Bespoke

Telstra International trades in the UK and EMEA through Telstra Limited, a company registered in England and Wales with company number 03830643. Our registered address is 2nd Floor, Blue Fin Building, 110 Southwark Street, London SE1 0TA

For more information:

[sales@intl.telstra.com](mailto:sales@intl.telstra.com)

0800 856 2120

[telstrainternational.co.uk](http://telstrainternational.co.uk)