



Managed Security: Managed Enhanced Firewall



Don't take chances. There are times when a firewall alone simply isn't enough.

A firewall and prevention intrusion devices provide a vital first line of defence against many malicious forms of attack. But security threats come in many different guises and the only way to mitigate is through comprehensive log analysis. Telstra International's Managed Enhanced Firewall solution includes security event monitoring. This service therefore offers all of the benefits of our Managed Classic Firewall solution with the added piece of mind that our analysis provides.



Benefits:

A fully managed firewall

First and foremost, Telstra will provide a firewall device that is customised and preconfigured to meet your precise requirements. We will monitor its performance 24/7 and perform all routine maintenance activities, including patches, software upgrades, back-ups and system restorations to minimise the burden on internal IT teams. If any issues are detected that may threaten network security, we will alert you and take action to protect your business systems.

Proactive intrusion prevention

Next, we will supplement the managed firewall service with additional layers of protection to proactively prevent security breaches. Our intrusion prevention service provides a robust barrier against known forms of threat. Coupled with our proactive monitoring, this intrusion prevention service acts to mitigate disaster before it occurs.

Threat management and analysis

As you will be aware, one of the drawbacks of having multiple security devices is that technicians can become bombarded by huge volumes of data about potentially malicious attacks and anomalous events. Telstra helps organisations to make sense of all of this data. Our Managed Enhanced Firewall solution includes a security event monitoring service, which collates details of events and analyses them against rules to create alerts. We prioritise information received, so that critical threats are highlighted and acted upon immediately.

Expert security skills

To deliver its managed security services, Telstra partners with Integralis, a leading global provider of IT security services. Working together, we offer organisations a level of security expertise that is difficult to match with internal resources. Our customers can benefit from our expert skills and, at the same time, free up the time of their own staff so that they can work on more strategic projects.

Features summary:

Industry best-practices for IT security

Delivered by Telstra in partnership with Integralis, a leading global provider of IT security services.

Quick and easy installation

Saves time for customers as all security devices are supplied pre-configured to meet individual requirements. The appliances can be located either at a customer site or in a Telstra Hosting Centre.

24/7 remote network security monitoring

Enables customers to maximise their protection against attacks.

Online customer portal

Provides detailed and customisable reports, including access to tables, graphs and charts on device performance.

Rigorous service level agreements

Provides guarantees for service availability, fault repair and hardware replacement.

Secure VPN connectivity

Allows businesses to establish secure virtual private networks over the Internet.

Resilient service options

Allows the deployment of High Availability (HA) firewalls in pairs to ensure a resilient service.

A choice of security services

Telstra's **Managed Enhanced Firewall** service is one of four managed security solutions offered by Telstra in partnership with Integralis. For more information and a quotation based on your requirements, please contact the Telstra sales team.

Feature	Managed Classic Firewall	Managed Enhanced Firewall	Managed UTM Premium	Managed Enterprise Security
Fully managed service and 24/7 availability	✓	✓	✓	✓
Health monitoring, alerting, escalation	✓	✓	✓	✓
System configuration backup	✓	✓	✓	✓
Web-based customer portal and reporting	✓	✓	✓	✓
Firewall/SSL VPN	✓	✓	✓	✓
Intrusion prevention		✓	✓	✓
Web/email security			✓	✓
Extended availability and vulnerability monitoring		✓	✓	✓
Security event monitoring and analysis		✓	✓	✓
Security alerting and escalation		✓	✓	✓
Remote management			✓	✓
Remote system rebuilds			✓	✓
Deployment	Single appliance	Single appliance	UTM appliance	Bespoke

Telstra International trades in the UK and EMEA through Telstra Limited, a company registered in England and Wales with company number 03830643. Our registered address is 2nd Floor, Blue Fin Building, 110 Southwark Street, London SE1 0TA

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