



# Managed Security: Managed Enterprise Security



Rely on the experts. While we manage your IT security, you can manage your business.

It's critical, but it's also complicated. You know that it's important to protect your business data and systems from malicious attacks, but staying one step ahead of the latest threats, threat vectors and viruses demands a highly skilled team and a lot of time. Telstra International provides its customers with access to specialist security expertise and takes care of all of the day-to-day running and monitoring of their security solutions. Our enterprise-level Managed Security service reduces the worry and frees up internal teams to focus on more strategic activities.



## Benefits:

### Specialist security expertise around the clock

New threats, threat vectors and viruses emerge almost daily and it can be demanding to stay up-to-date. Specialist security practitioners are also expensive to hire, train and retain in-house. Telstra's enterprise-level Managed Security service enables you to overcome these challenges and take advantage of the skills and knowledge of real experts in this field. Our services are delivered in partnership with Integralis, a leading global provider of IT security services. Together, we deliver managed services through our 'always on' Security Operation Centres (SOCs) and local SOCs in North America, Europe (five countries), the Middle East and Asia.

### A bespoke solution with minimal disruption

Most organisations have some security solutions installed on their network, and if this bespoke infrastructure already delivers high levels of protection, Telstra will not replace it. We will monitor all your existing devices, providing advanced reporting and event correlation to make sure that you are fully aware of threats at all times. If aspects of your security infrastructure are out-of-date or offer inadequate protection, Telstra will recommend and install new solutions that precisely meet the requirements of your business.

### Urgent alerts and comprehensive reports

If the worst does happen, you'll know about it. Appointed security managers within customer organisations receive near real time alerts whenever serious threats are detected. For other non-critical information and routine monitoring information, customers can review detailed statistics via an online portal. Telstra provides detailed and customisable reports, including access to tables, graphs and charts on device performance.

### Renewed focus on your business

Telstra's Managed Enterprise Security service is our flagship security offering. As such, it provides businesses with complete peace of mind and the opportunity to outsource a non-value-adding IT task. Our customers can rest assured that their IT data and systems are fully protected and divert the attention of internal IT staff to more strategic business activities. As our service is much more cost effective than employing highly skilled IT security technicians in-house, it also offers customers the opportunity to reduce IT costs.

## Features summary:

### Industry best-practices for IT security

Delivered by Telstra in partnership with Integralis, a leading global provider of IT security services.

### Quick and easy installation

Saves time for customers as all firewalls are supplied pre-configured to meet individual requirements. Firewalls can be located either at a customer site or in a Telstra Hosting Centre.

### 24/7 remote network security monitoring

Enables customers to maximise their protection against attacks.

### Online customer portal

Provides detailed and customisable reports, including access to tables, graphs and charts on device performance.

### Rigorous service level agreements

Provides guarantees for service availability, fault repair and hardware replacement.

### Secure VPN connectivity

Allows businesses to establish secure virtual private networks over the Internet.

### Resilient service options

Allows the deployment of High Availability (HA) firewalls in pairs to ensure a resilient service.

## A choice of security services

Telstra's **Managed Enterprise Security** service is one of four managed security solutions offered by Telstra in partnership with Integralis. For more information and a quotation based on your requirements, please contact the Telstra sales team.

Feature	Managed Classic Firewall	Managed Enhanced Firewall	Managed UTM Premium	Managed Enterprise Security
Fully managed service and 24/7 availability	✓	✓	✓	✓
Health monitoring, alerting, escalation	✓	✓	✓	✓
System configuration backup	✓	✓	✓	✓
Web-based customer portal and reporting	✓	✓	✓	✓
Firewall/SSL VPN	✓	✓	✓	✓
Intrusion prevention		✓	✓	✓
Web/email security			✓	✓
Extended availability and vulnerability monitoring		✓	✓	✓
Security event monitoring and analysis		✓	✓	✓
Security alerting and escalation		✓	✓	✓
Remote management			✓	✓
Remote system rebuilds			✓	✓
Deployment	Single appliance	Single appliance	UTM appliance	Bespoke

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